



Francesca Mumford – Senior Associate

Personal Profile:

Associate at LOD Care and Case Management Ltd.

I feel I am a positive person who is determined and committed to their work. I thoroughly enjoy working in the field of case management and particularly working closely with the clients their families and care teams to ensure the best environment is created for each client to build from. I gain huge satisfaction from seeing developments in our clients from increased comfort to physical or cognitive developments.

Experience:

- Case management: 2014 – current
- Recruitment consultant at a specialist care agency: April 2012- March 2014
- Special needs nanny: March 2009- March 2012
- Teaching assistant at various schools for children with additional needs: 2007-2009

Personal Qualifications:

- BSc Sport science & management

Accredited Courses:

- Epilepsy awareness
- PEC's
- Behavioural management
- First aid, [Courses attended]

Background:

I come from a strong sporting background and as part of my degree course I got a taste of disability in sport. This gave me a realisation of one of the many ways that so many people can access a whole different world of opportunities and benefits as a result. From this I carried out voluntary work locally with sports groups and when I finished my degree, I went on to work in a local school for children with profound and multiple needs. I very quickly realised that I had a passion and desire to work with people who needed additional support which lead me to move away from full time sport.

I worked in both school and home settings supporting children with a wide range of additional needs for 6 years. My roles involved providing prescribed therapy input after receiving training following each child's specific programme. I quickly discovered the benefits to each individual from having a multidisciplinary approach.

I then joined a specialist recruitment agency placing high calibre carers, enablers, nurses and team leaders with families.

My role involved meeting every client to access their individual needs and the care required. This included setting up 24/7 care teams and I worked closely with the assigned case managers in order to do this.

Since starting work in case management 4 years ago I have had the privilege of working with several clients, therapists, care teams and other professionals. I therefore feel I have gained a wealth of experience and knowledge and I continue to learn and develop from daily. I have worked with both adults and children with a wide range of complex medical and physical needs.