



Rebecca Lewis – Associate

Personal Profile:

Associate at LOD Care and Case Management Ltd.

I have worked within the care industry for the past 7 years, I am a confident and motivated individual, I strive to create a safe, supportive and caring environment, this is achieved by creating a collaborative culture, working alongside individuals, professionals and families and by working with multidisciplinary teams.

Each day presents new challenges and experiences, and so being able to prioritise is imperative and being able to clearly and effectively communicate enables me to ensure that each individual receives the highest standard of care and support.

When I am in a high-pressure situation, I am able to remain calm and am able to review the situation clearly to enable the most effective results. I am able to form strong relationships with individuals and their families which creates open lines of communication. This enables me to work effectively with individuals and their families to support them to lead fulfilling lives.

Experience:

- Positive Behavior Support
- Autism Spectrum Disorder
- Intensive Interaction
- 1:1 Delivery of care and education program
- Complex Epilepsy
- Gastrostomy Management
- Downs Syndrome
- Assistant Designated Safeguarding Lead (DSL)

Personal Qualification:

- Level 5 Leadership for Health and Social Care (Children's and Young Peoples Services) Diploma
- Level 3 Health and Social Care (Adults) Diploma
- Surrey Safeguarding Partnership- Foundation module 1 and 2, and New to Role Designated Safeguarding Lead (DSL)

Training:

- Surrey Safeguarding Partnership- Foundation module 1 and 2, and New to Role Designated Safeguarding Lead (DSL)
- Safer recruit trained
- Serious incident trained
- Diabetes management
- Gastrostomy management
- Epi Pen trained
- Practical Competencies Assessors Course Medication
- Medication Administration and Management
- Epilepsy First Aid
- Moving and Handling
- First Aid at Work
- Medication Administration
- Health and Safety
- Writing Risk Assessments
- Fire Safety Awareness
- Food Safety
- Safer Recruitment
- GDPR
- Equality and Diversity
- Infection Control
- Leadership Training
- Mentoring

Background:

In my previous role as an **Interim Care Coordinator/ Team Leader** within a residential care environment, I was responsible for the support of up to 10 young adults 19-25 years old. The needs of each individual varied, and my role was to ensure they received the highest level of support, many young adults had complex medical needs and required high levels of positive behavior support throughout the day. Within the residential care setting I was

responsible for implementing strategies set by multidisciplinary teams to enable young people to have a safe and stimulating environment.

As an Interim Care Coordinator I was responsible for ensuring the safe management of medication, ensuring medication was ordered and stored correctly as well as ensuring safe administration of medication. I also ensured that all staff were able to understand the CQC guidelines and supported them to further their knowledge of these through supervisions and mentoring.

I gained many skills working within a residential care setting and this has enabled me to gain knowledge working with multidisciplinary teams and advocating for individuals and supporting them to ensure their feelings and wishes were able to be listened to. I supported the House Manager with ensuring smooth running of the residential homes and ensured that DOLs assessments, best interest and consent forms were completed.

As an Interim Care Coordinator I was responsible for taking part in the duty manager, this involved being on call for 15 residential houses and supporting them with behavioral incidents, supporting with medication administration, staffing queries, serious incidents and also involved being safeguarding on call.

I am very organised and proactive and ensure that I advocate for the individuals I support and their families.